

20th April 2017

Strategic Priority: Preventing early death and improving quality of life in later years

PROGRESS MEASURE:

8.6 Oxfordshire performance for the proportion of opiate users who successfully complete treatment should improve on the local baseline in 2015-16 (4.5%) and reach 5% in the year ahead with a longer term aspiration to reach the national average (6.8% in 2015-16)

8.7 Oxfordshire performance for the proportion of non-opiate users who successfully complete treatment should improve on the local baseline in 2015-16 (26.2%) to reach 30% in the year ahead, with a longer term aspiration to reach the national average (37.3% in 2015-16)

Purpose / Recommendation

1. **The Health Improvement Board is recommended to note this report on the key achievements of the Drug and Alcohol Treatment Service and the improvement in performance against HIB targets.**

Background

2. The Drug and Alcohol treatment system was put out to competitive tender by the Public Health team at Oxfordshire County Council during 2014 with several large contracts combined to form the new integrated drug and alcohol treatment service. Turning Point won this contract and the new service become operational in April 2015.
 - 2.1 Turning Point attended the Health Improvement Board in Sept 2015 to inform members of the successful transition of the new service and outline a recovery plan for improving successful completions over the contract length.
 - 2.2 A recovery plan for improving successful completions of treatment has been in place since October 2013 with support from Public Health England as Oxfordshire performance was significantly below the national average.

Key Issues

3. Turning Point has been providing County Wide Drug & Alcohol Services for the past 2 years and has achieved significant success. Turning Point have 4 dedicated locality treatment hubs providing services 6 days a week in

- Oxford
- Banbury
- Didcot
- Witney

3.1 Turning Point delivers weekly satellite hubs in Bicester, Henley, Abingdon and Chipping Norton. Turning Point also provides nursing input into 30 Primary Care surgeries in the Oxfordshire Shared Care Scheme. In addition they also have extensive outreach services targeted at homelessness, sex workers & Oxfordshire festivals.

Turning Point Key Achievements

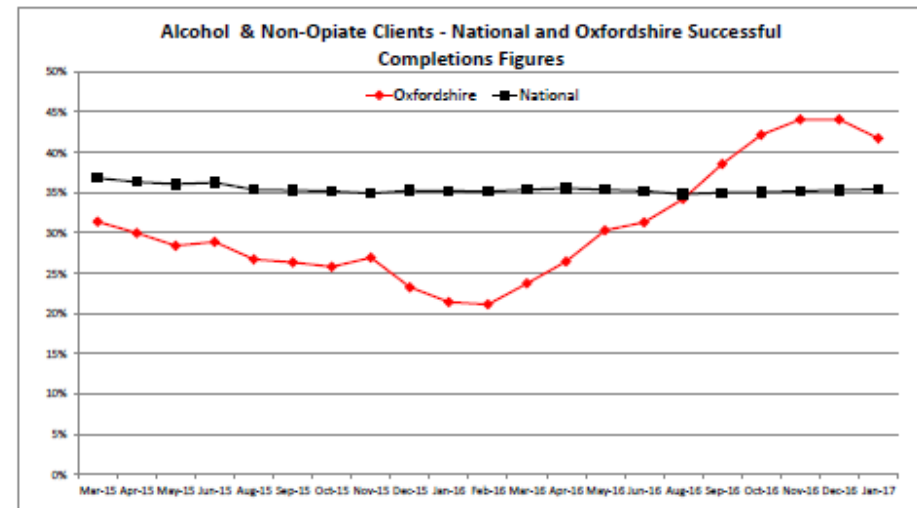
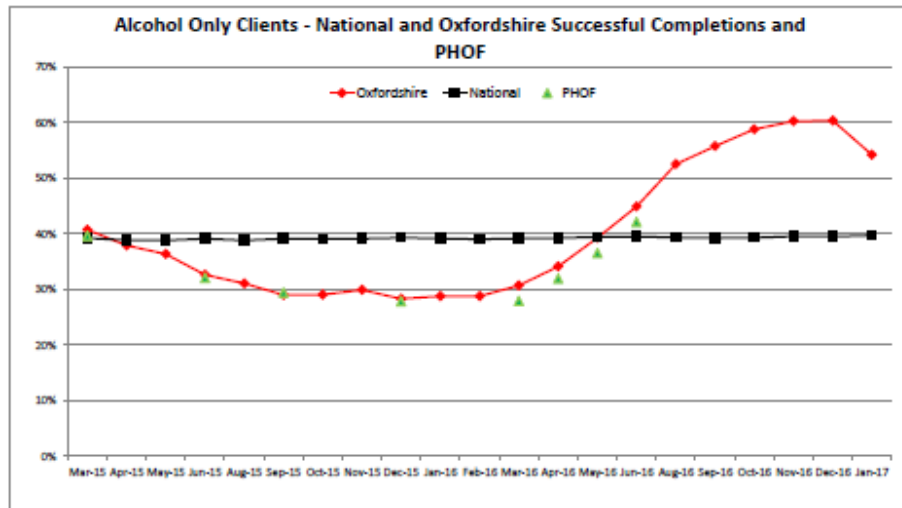
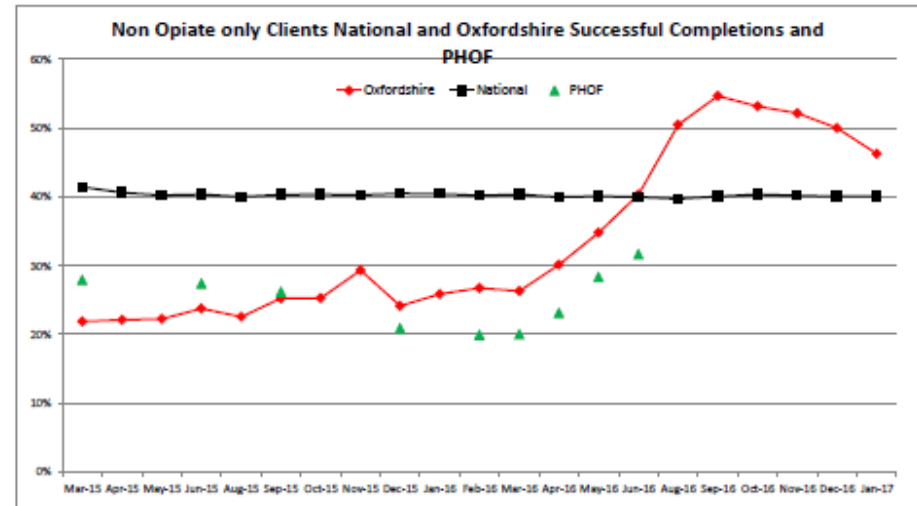
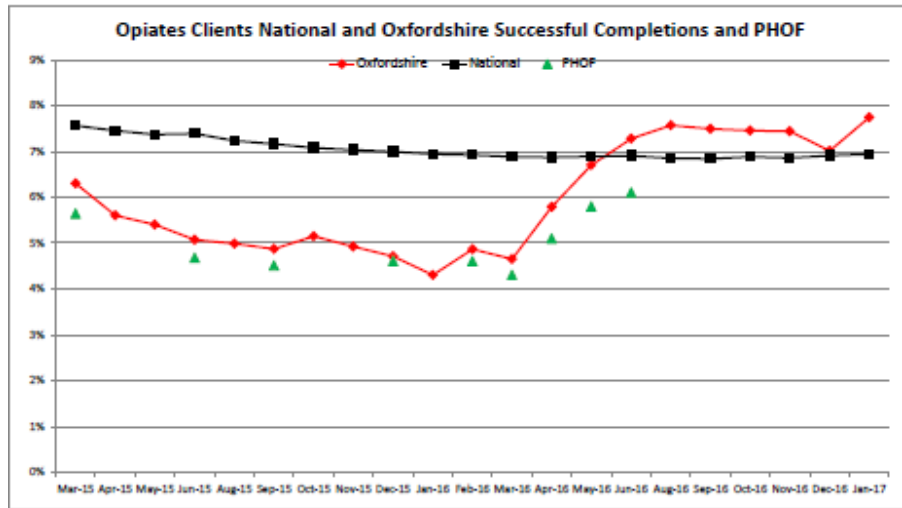
3.2 Turning Point has been providing the drugs & alcohol contract for 24 months in Oxfordshire with the following achievements:

- **Care Quality Commission** – Turning Point Oxfordshire were inspected by the CQC in Feb 2016 within their standard framework of Safe, Responsive, Effective, Caring and Well Led. They received an excellent CQC inspection report with two areas of outstanding practice for service user involvement and their social enterprise the Refresh Café. The inspection report can be found on the CQC website: <http://www.cqc.org.uk/location/1-1995374684/reports>
- **Criminal Justice** – Turning Point provides dedicated treatment services for those receiving a community treatment order with over 120 currently on Drug Rehabilitation Requirements and Alcohol Treatment Requirements.
- **Children's Social Care** – Turning Point provides specialist services for those involved with Children's Social Care. They have an imbedded specialist worker within the Oxfordshire Multi-Agency Safeguarding Hub (MASH) and currently provide treatment to in excess of 180 parents involved in Child Protection, Child in Need & Team Around the Families.
- **Mental Health Services** – Turning Point has an effective Dual Diagnosis Protocol to enable holistic care for service users who have a co-existing drug & alcohol / mental health issue.
- **Refresh Café** – Turning Point run a social enterprise to provide aftercare for those successfully completing treatment, to sustain service users' recovery and ensure they do not return to using drug and alcohol.

Turning Point Performance 2016/17

3.3 Oxfordshire has historically performed lower than the national average for many years. Turning Point has implemented a recovery plan that has significantly improved performance over the last 12 months. The charts below show the trends in performance for clients seeking treatment for opiate use, non-opiate use, alcohol and non-opiate / alcohol use. They demonstrate that Oxfordshire's performance has significantly improved and Oxfordshire now performs better than the national average.

Adult Successful Completions and Re-presentations from NDTMS since March 2015



3.4 The table below shows the full 12 month figures / percentages for successful completions in 2016/17:

	Number in Treatment 2016/17	Number Successful Completing 2016/17	National Average	Comparator Local Authorities Quartile
Opiates	1683	136 8.01%	7%	Second
Non Opiates	125	69 55.2%	40%	Top
Alcohol	552	311 56.4%	39%	Top
Alcohol / Non Opiates	191	80 41.9%	36%	Top
Total	2,551			

Key Dates

4. The Turning Point contract for the provision of an Integrated Drugs & Alcohol Service across Oxfordshire ends in March 2018 with an option for a 2 year contract extension.

April 2017

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